

## Provider, entries referred to § 5 TMG

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## Consumer Dispute Resolution

The European Commission provides a platform for online dispute resolution (ODR), which you can find here: <http://ec.europa.eu/consumers/odr/> . Consumers have the possibility to use this platform to resolve their disputes. We are prepared to participate in an out-of-court arbitration procedure in front of a consumer arbitration board. Responsible for this is the Allgemeine Verbraucherschlichtungsstelle des Zentrums für Schlichtung e.V. (General Consumer Arbitration Board of the Centre for Arbitration), Strassburger Strasse 8, 77694 Kehl am Rhein, [www.verbraucher-schlichter.de](http://www.verbraucher-schlichter.de).